

MemberMATTERS

A Quarterly publication for Members of kstate CREDIT UNION

DATES TO REMEMBER

Tuesday, July 4

Independence Day
All branches are closed

Saturday, July 22

10th Annual
Stuff the Bus Event
Walmart Parking Lot
10am - 3pm

Monday, August 21

K-State Fall Term begins

Monday, September 4

Labor Day
All branches are closed

Sunday, September 10

Grandparents Day

Monday, September 11

Patriot Day

Debit Card Conversion in July



To activate your NEW DEBIT CARD call 1-800-448-8268 and follow the prompt. You can begin using your card on July 24.

kstate CREDIT UNION is pleased to announce exciting changes to your Debit Card! In July, you will receive a new kstate CREDIT UNION Debit MasterCard in the mail. This new card will replace your existing kstate CREDIT UNION debit card.

You may begin using your new card on July 24, 2017. Please be sure to destroy your old card at that time as it will be deactivated on that date. You will be required to activate the new card and choose a PIN before using it for purchases. Just follow the instructions that will appear on the front of the card. For your protection, do not select 1234 or 0000 as your PIN, or any part of your Social Security Number or phone number.

The new card will feature extra convenience and security to keep your card and account safe, including:

Mobile Payments: Pay with the security and convenience of your phone with Apple Pay, Samsung Pay or Android Pay! Store your card to your device and begin making purchases with just the touch of your finger.

My Mobile Money: The new My Mobile Money app gives you control of your kstate CREDIT UNION card right from your smart phone. You'll be able to better manage and help protect your accounts from fraud with customizable alerts and services available 24/7. You can turn your card on and off, receive notification of possible fraudulent transactions, set alerts and deny

transactions based on merchant or transaction type and location, and more!

Surcharge-Free ATMs: Your new card gives you access to thousands of surcharge-free ATMs nationwide located where you live, work and travel. You can download the TransFund ATM Locator App from the App Store or visit www.transfund.com/ATM_Locator to find the most convenient ATM location to use your new Debit Card surcharge-free.

Business Debit Cards: Managing your business expenses is easy with our kstate CREDIT UNION Business debit card. All your purchases are itemized on your monthly business checking account statement, making sure you are always in control. Plus, when you sign for your purchases, you'll automatically enjoy great benefits like extra fraud protection, valuable services including extended warranties and roadside assistance, and special discounts from established business merchants.

Extra Layer of Fraud Protection- FraudWatch Plus is a system that effectively monitors potential fraud. FraudWatch utilizes neural network technology to efficiently and accurately identify potentially fraudulent transactions and alert us so we can take appropriate action. Alerts containing relevant information are delivered to us within minutes of creation, allowing us to take action quickly. This action may include our fraud analysts calling you to confirm whether certain transactions are fraudulent or not.

IMPORTANT: If you have used your existing kstate CREDIT UNION Debit Card to pay for services that are billed directly to your card, such as Internet services, insurance, gym fees, etc., be sure to contact these vendors and provide your new card number as soon as you receive it so that your service is not interrupted.

If you have questions about your new card or **TO FIND OUT IMPLEMENTATION DATES OF THESE IMPORTANT NEW FEATURES** please ask a Member Service Specialist or contact kstate CREDIT UNION at (785) 776-3003. We appreciate your continued business!

71st Annual Meeting



Dr. William Stamey was honored at the annual meeting for his many years of service to the credit union. Dr. Stamey has been a part of the credit union for over 60 years!

The kstate CREDIT UNION 71st annual meeting was held on April 20th, complete with guided tours of the new building and a member networking social. The important task of casting votes for new board nominees also took place. The membership voted Cindy Bontrager, Warren Stauss and Stacy Slagle for three year terms. Stacy has served on the supervisory committee for several years.



Board members Warren Strauss, Stacy Slagle, and Jack Thoman enjoy conversation and fellowship at the annual meeting.



LaRae Kraemer, CEO, gets ready to take a tour group through the new building with former CEO, Vickie Hurt.

Ribbon Cutting Event Breadbasket Donation



Executive team and board of directors cut the ribbon for the new kstate CREDIT UNION building on McCall Road.

Chamber of Commerce members joined us on June 1st for a ribbon cutting and open house event at the new McCall Road office. Robert Reeves, Board Chairman, shared the kstate CREDIT UNION history and how they have been a part of the community for over 71 years. In addition to the formal ribbon cutting there was a reception on the second floor. It was an excellent opportunity for those in attendance to see what the new branch offers and socialize.

As a community project surrounding the opening of the new branch, kstate CREDIT UNION collected food and monetary donations for the Flint Hills Breadbasket for the annual Project Manhattan drive. As a result, kstate CREDIT UNION raised \$861.93 and collected 911 pounds of food.



Executive team and board members present Maribeth, Executive Director at the Flint Hills Breadbasket, with food and monetary donations collected throughout May.

Aloha MANHATTAN!

Grand Opening Celebration!



On June 3rd, the much anticipated Grand Opening celebration was in full swing and mother nature was kind with sunny, pleasant weather. The fun-filled day included bounce houses, face painting, balloon artist, caricature artist, free hot dog lunch, prizes, Willie the

Wildcat and much more. The event was an excellent, family-friendly environment that allowed the community to see how kstate CREDIT UNION is truly local and here to serve them.



Member Jean Akin dressed for the luau festivities and poses here in the lobby.



Willie the Wildcat joined the fun at the Grand Opening.



Attendees were able to register for prizes and even adopt a duck to support the Duck Dash, a fundraiser for Boys & Girls Club.



The selfie station was a great way for everyone to get in the luau spirit.



The drive thru was a perfect space for everyone to enjoy a free hotdog lunch.



Duckie gets his picture taken at the Grand Opening event.

10th Annual Stuff the BUS

Each summer, kstate CREDIT UNION collects school supplies at each of the branch locations in order to assist USD 383 children in need. This year's event will be held on Saturday, July 22nd at Walmart parking lot from 10am - 3pm. If you would like to help, but aren't available on July 22nd, feel free to drop your donation at any branch between July 10 - July 21. Our staff will make sure that your donation is delivered to the bus. Please see a list below of needed items.

SCHOOL SUPPLIES NEEDED

K-6 Needs

- Disinfectant wipes
- Box of tissues
- Pocket folders
- #2 Pencils
- Fiskars Scissors
- Pink pearl erasers
- 24-pk Crayola crayons
- Glue sticks
- Composition notebooks
- Ziploc Bags

Middle School Needs

- 2-1" 3 ring binders
- Colored pencils
- Box of tissues
- Scientific calculator
T1 30XIIS
- Zipper pencil pouch
- Highlighters
- Dry erase-broad tip,
dark ink

New Building Open



The new location on McCall Road serves as the new main office for kstate CREDIT UNION.

Have you visited the new branch on McCall Road? The beautiful building opened on May 1st and features great amenities for credit union members to enjoy. The modern lobby features seating areas, televisions, a children's play area and a coffee shop (the coffee is free, of course). Also, there are two iPads set up for members to use to view their accounts or visit our website while they wait. The teller stations are an inviting pod style, allowing for kstate CREDIT UNION Member Service Specialists to easily interact with members as they are completing transactions.

Overdraft Protection

Members have been asking for the credit union to offer overdraft protection and it is now available! If you are a member and would like to add overdraft protection that will authorize and pay overdrafts on ATM and everyday debit card transactions, call 785-776-3003, visit www.ksucreditunion.com or stop by one of our three branch locations to complete a form and present to a Member Service Specialist. There is a fee for each transaction that uses this protection. For more information please ask a Member Service Specialist.

truly your
DEAL!

DRAW FROM OUR DECK & GET UP TO 1% OFF YOUR CONSUMER LOAN

With Approved Credit. Good thru August 31, 2017. Existing kstate CREDIT UNION loans, HELOC, mortgage and credit card loans do not qualify. Minimum rate of 2% APR. Not valid with any other offer.
Federally Insured by NCUA.

Every *truly your* **DEAL** loan receives a **FREE PLAYING CARD SET**